



TIER  **NE**TM
networks

Business Phone System

An Internet based phone system for all your business needs

about nPBX

nPBX is a flexible and scalable business phone system designed to meet the needs of SMBs today, and to grow with them over time. This hosted PBX delivers the features of a Fortune 500 phone system at a price SMBs can afford.

what is a hosted pbx?

In short, a hosted PBX provides SMBs with the features of traditional PBXs, plus some new features that traditional hardware couldn't deliver at an affordable price.

Our internet based business phone system offers three main advantages over a traditional phone system, as summarized in the below.

Simplicity – Because the equipment needed to run the phone system is located off-site, and managed by someone else, there's no need to have on-site IT staff for troubleshooting, nor do you have to wait for technicians to be available. Support is available 24/7, and the system just works so you can concentrate on your core business, not your phone system.

Scalability – Planning business growth can be daunting, but with our phone system, there is no need to worry. Using any standard Web browser, you can access your account and perform tasks like adding lines and extensions, or configuring an auto-attendant to handle spikes in call volume. IP-based technology makes this quick scalability possible, so your company can quickly respond to market changes.

Portability – Our phone system can bring new meaning to the term "mobility." Any phone, anywhere, plugged into any internet connection, can be used to access the business phone system. For SMBs especially, being able to work from any location is a real boon, and can make the difference between staying competitive or not.

nPBX offers you a flexible and scalable solution that is designed to meet your business needs today, and then easily grow with your business over time. Mix and match your plans to put together the best fit for your organization.

nPBX delivers the features of a Fortune 500 PBX to the SMB market:

- » Auto Attendant
- » Caller ID
- » Inbound Caller ID Lookup
- » Outbound Caller ID Blocking
- » Call waiting / Call forward
- » Call forward on ring–no answer
- » Call logs / Calling restrictions
- » Configurable 7 Digit Dialing
- » Find me/follow me
- » Bandwidth Saver / QoS functionality
- » Blast Groups / Simultaneous ringing
- » SMS voice mail notification
- » Speed dialing / Three way calling
- » 911 and 411
- » Web based account management
- » Extension Dialing
- » Conferencing
- » Voicemail
- » Voice mail–multiple boxes
- » Voice mail to e–mail
- » Local Number Porting
- » Choose Your Area Code
- » Incoming DIDs
- » Easily Transfer Calls

Always have the latest upgrades –By using a hosted solution like nPBX , you are always assured of instant access to the latest upgrades in both hardware and software. Upgrade costs and hassles are a thing of the past.

Mobility – You can take your office phone anywhere you have internet access. Great for branch offices or road warriors.

No Geographic Restrictions – Linking global offices has never been simpler. Utilizing our technology allows a single receptionist to route calls anywhere in the world. Joe in Chicago can dial Frank’s extension in Paris, as easy as dialing the office next door.

Voice/Data Convergence – nPBX allows your business to leverage the power of your data network to provide reliable and powerful voice services.

Reduced costs for MACs – Administration of feature changes and Moves/Adds/Changes is accomplished through a simple web based interface.

Low Capital Expenditures – With a hosted solution, you pay a flat subscription rate, which includes equipment, support and upkeep needed for your business phone system. In other words, it eliminates capital expenditures (CAPEX) and greatly reduces operating expenditures (OPEX).

Lower over cost of ownership – No expensive service calls or maintenance contracts.

nPBX Unlimited \$44.99 a month
Unlimited local/long distance calling and access to all the advanced features of nPBX.

nPBX Private Line \$19.99 a month
500 minutes of calling inbound and outbound. Each minute over 500 is billed at \$0.03 per minute.

BYOD Premium \$44.99 a month
When using a softphone or any other unapproved SIP device. 2500 minutes of outbound calling with each additional minute billed at \$0.03 per minute.

[Contact TierOne with Questions](#)

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